

This Warranty is given by LEXO Automation PTY LTD (ABN 98 611 890 843 )

2/1 McRoyle Street, Wacol QLD 4076 – warranty@lexo.com.au

Please note: This warranty is in addition to any statutory, non-excludable guarantees or warranty rights and remedies under the law. See Statutory Guarantees below.

This warranty applies to the original purchase ONLY and may not be transferred.

This warranty is to read in conjunction with the owner’s copy of the installation instruction manual.

In this warranty “LEXO Automation Representative” means an entity authorised by LEXO to service LEXO products.

## Making a Claim

The product parts should operate in accordance with the product manual for the time period shown, provided you comply with the manufacturer’s instructions concerning installation, operation, maintenance and testing.

### **Failure to do so may void all or part of this warranty.**

If, during the relevant warranty period, a product part appears to contain a defect, call the retailer/installer from whom you purchased the product. They will instruct you what to do next.

Model	Motor	Transmitter and Accessories
RD1P1000A	5 Years – 15,000 Cycles	2 years
RD1P1800A	2 Years – 5,000 Cycles	2 years
Cobble	5 Years – 15,000 Cycles	2 years
A3	2 Years – 5,000 Cycles	2 years
PL500E	2 Years – 5,000 Cycles	2 years
PS500	2 Years – 5,000 Cycles	2 years
A2 Articulated	2 Years – 5,000 Cycles	2 years
Papillon	2 Years – 5,000 Cycles	2 years
Mastiff	2 Years – 5,000 Cycles	2 years

*Note: Consumable (eg Batteries, Light Bulb, and Fuses) are not covered by this warranty.*

If a LEXO Automation Representative confirms the product is defective and covered by this warranty, LEXO will repair or replace it (at LEXO's sole option) at no cost to you. Goods presented for repair may be replaced or repaired by refurbished goods or parts of the same type.

*Additional access expenses where the product is not readily accessible must be borne by you.*

If the motor is found to have been damaged by installation error or poor operation the warranty will be voided and owner will be liable for cost of service technician and repairs.

## Warranty Conditions

It is a condition of this warranty that you:

- a) Provide a copy of the receipt of original purchase of the product, including serial number of the product which can be found on the label adhered to the product.
- b) Provide documentation that the product has been serviced, within 12 month of the installation and at regular intervals not exceeding 2 years and on each of these services, the garage door (with the installed motor) have been service by the door manufacturer or its authorised service agent.

## Warranty Exclusions

This warranty excludes any defects or improper operation resulting from:

- a) Excessive wear and tear that may cause the product to fail
- b) Accidental, deliberate or negligent damage or damage caused by insects, dirt, plants or other objects.
- c) Blown fuses, electrical surges, power surges or power spikes or fault or unsuitable electrical wiring of structures to which the product is affixed.
- d) Theft, fire, flood, rain, water, lightening, storms or any other acts of god.
- e) Salt or other corrosion due to environmental conditions.
- f) Any installation, configuration or use of the product contrary to the instructions supplied within the product
- g) Maximum continuous operating time exceeding 1 minute in 10 minutes

- h) The manual operating (opening and closing) force of the door by hand exceeding 20kg
- i) Door weight exceeding amounts of 120kg
- j) The door used with the products not being in safe working order and condition
- k) Any modification to the product or acts of any person in respect of the product which are not authorised by LEXO automation and which impact product performance
- l) Installation of a residential garage door opener in a commercial or industrial premise or a dwelling other than a single-family dwelling.
- m) Radio or Electrical interference or lack of availability of signal.

### Other Conditions

- a) This warranty is not transferable
- b) The warranty period stated will not be extended for products or parts repaired or replaced during the relevant warranty period
- c) Where the product is sold by any person other than LEXO Automation, except for the 1 warranty set out above, such person has no authority from LEXO automation to give any warranty or guarantee on LEXO Automations behalf in addition to the warranty set out above.

### Statutory Guarantees or Warranties in Australia

If you are a consumer under the Australian Consumer Law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonable foreseeable loss or damage. You are also entitled to have the good repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty certificate and other statements contained in this document or other LEXO Automation documents given to you do not exclude, restrict or modify the application of all or any of the provisions of the Australian Consumer Law.

To the extent permitted by the Act or other laws, LEXO Automation

- a) Limits its liability for breach of a statutory guarantee to the payment of the cost of replacing the product or acquiring an equivalent product and
- b) Expressly excludes any liability for consequential loss and incidental or indirect damages (including but not limited to damaged for loss of business profits, income, business, goodwill or reputation, or business interruption) due to a defect of the product.